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PATENT  
Attorney Docket No.: 021756-016200US  
Client Ref. No.: OID-2005-245-01

TOWNSEND and TOWNSEND and CREW LLP

By: 

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Alan BALLARD, et al.

Patent No.: 7,263,662

Issued: August 28, 2007

For: CUSTOMIZATION OF  
IMMEDIATE ACCESS AND HOTKEY  
FUNCTIONALITY IN AN INTERNET  
APPLICATION USER INTERFACE

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Confirmation No.: 3118

Examiner: Ryan F. Pitaro

Technology Center/Art Unit: 2174

REQUEST FOR CERTIFICATE OF  
CORRECTION UNDER §1.323

Sir:

Pursuant to 37 CFR 1.322 Applicant submits a Certificate of Correction  
correcting printing errors made at the time of printing of the patent. No fee is required for this  
Certificate. The desired corrections are set forth on form PTO/SB/44, enclosed.

Please charge any Fees that may be due, or credit any overpayment to Deposit  
Account No. 20-1430.

Respectfully submitted,



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61171081 v1

**UNITED STATES PATENT AND TRADEMARK OFFICE  
CERTIFICATE OF CORRECTION**Page 1 of 1

PATENT NO. : 7,263,662  
APPLICATION NO.: 10/035,413  
ISSUE DATE : August 28, 2007  
INVENTOR(S) : Alan Ballard, John Schroeder, Peggy Shafer, Theresa Sherwood

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Page 2 of face page, under "Other Publications," column 2, reference 7, replace "/Is/" with -- /ts/ --.

Page 2 of face page, under "Other Publications," column 2, reference 8, replace "/overinl.htm" with --/overint.htm --.

In column 30, line 24, replace "confided" with -- configured --.

In column 33, line 54, after "request" insert -- , --.

In column 36, line 56, replace "requester" with -- requestor --.

In column 39, line 15, replace "makeup" with -- markup --.

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PATENT NO. 7,263,662 B1